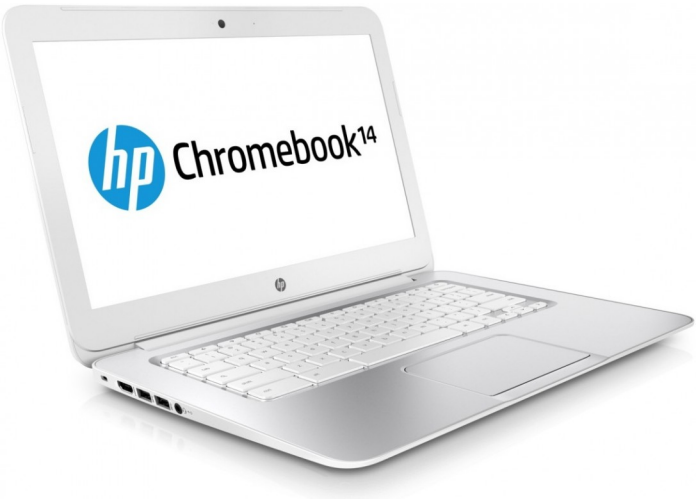
HP Chromebook 14-q010nr



Bigger screen. Faster HP Chromebook.

Open your sleek, next-generation Chromebook to get online, fast. You can access your favorite websites and Google Chrome apps on the 14-inch diagonal HD display in seconds.[10][33]

About model 14-q010nr

Connect to your favorite websites and Google Chrome apps in seconds—in style.[10]

Key specifications

- Chrome OS™
- Intel® Celeron® 2955U Processor[2b]
- 14.0-inch diagonal HD[33] BrightView LED-backlit display (1366 x 768)
- Product weight: 4.19 lb[76]
- Up to 9 hours of battery life[69]
- On-board 2GB 1600MHz DDR3L SDRAM
- 16GB solid-state drive[4a]
- Intel® HD graphics[14]
- Full-size island-style keyboard
- 2x2 802.11a/b/g/n WLAN and Bluetooth®[26][19]

Product highlights

- **Display:** Websites and apps really pop on this Chromebook's 14-inch diagonal HD display.[33]
- **Design:** Take this Chromebook anywhere, thanks to a compact design.
- **Solid State Drive:** Boot up or wake up quickly. Thanks to a solid-state drive (SSD) and cloud storage, you can get to all your favorite stuff faster.
- **HP TrueVision HD Webcam:** Capture all the details with vibrant clarity. Enjoy a more dynamic web chat experience, thanks to the HP TrueVision HD Webcam.[10]
- **Chrome experience:** Take your web experience to new heights with fun and exciting Google Chrome apps. Immerse yourself in intuitive tools for work and play.
- **100GB Google Cloud Storage:** Work and play from anywhere with Google Cloud Storage. Securely store up to 100GB of your files and content in the cloud, and keep them available wherever you want to work and play.[10]

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Chromebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® Qualified[62]
- EPEAT® Silver registered[27]
- Low Halogen[61]
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.[63]
- Recycled Packaging
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs (www.hp.com/go/easybuyback)[31]

Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit www.hp.com/go/totalcare.
During your limited warranty period, enjoy:

- 24x7 technical assistance via on-line chat, e-mail, HP Support Forum or HP Total Care.[58]
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options.
- Toll-free technical and limited software support in English, French or Spanish at 1.800.474.6836.

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at www.hp.com/go/supportforum and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.[57]

HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your pc. Visit www.hp.com/totalcare for details.

Specifications

Operating System	• Chrome OS™
Processor	• Intel® Celeron® 2955U Processor[2b]
Processor Speed	• 1.4GHz[7]
Processor Cache	• 2MB L3 Cache
Memory	• On-board 2GB 1600MHz DDR3L SDRAM
Video Graphics	• Intel® HD graphics[14]
Hard Drive	• 16GB solid-state drive[4a]
Finish and Features	• HP satin sparkle imprint finish in snow white • Front-facing HP TrueVision HD Webcam with integrated digital microphone[10]
Display	• 14.0-inch diagonal HD[33] BrightView LED-backlit display (1366 x 768)
Wireless Option	• 2x2 802.11a/b/g/n WLAN and Bluetooth®[26][19]
Digital Media	• Multi-format digital media card reader for Secure Digital cards
Audio	• Dual speakers
Keyboard	• Full-size island-style keyboard
Pointing Device	• HP Imagepad supporting multi-touch gestures without on/off button.
External Notebook Ports	• 2 SuperSpeed USB 3.0 • 1 Universal Serial Bus (USB) 2.0 • 1 HDMI • 1 Headphone-out/microphone-in combo jack
Dimensions	• **Unpackaged:**0.81 in (H) x 13.56 in (W) x 9.44 in (D) • **Packaged:** 18.90 in (L) x 3.15 in (W) x 13.6 in (D)
Weight	• **Unpackaged:** 4.19 lb[76] • **Packaged:** 6.06 lb
Security	• Kensington® MicroSaver lock slot • Power-on password • Accepts 3rd party security lock devices
Power	• 65W AC adapter • 4-cell 51WHr 7 Ah lithium-ion polymer battery
Battery Life	• Up to 9 hours[69]
Warranty and Support	• 1-Year Limited Hardware Warranty with Toll-Free Support • 1-Year Free Hardware Technical Support • 30-Days Free Limited Software Support with 1-Year (from date of purchase) with Product Registration.

Software

Productivity and Tools	• Free 100GB two-year cloud storage with Google Drive-save, access and share your photos, videos and files anywhere![51][87]

Additional Information

Product Number	• F0G99UA#ABA
Ad Embargo Date	• 11/10/2013
UPC Code	• 888182131381
Country of Origin	• China
Tariff Number	• 8471300000
Pallet Information	• **Dimensions:** 47.2 in (L) x 39.4 in (W) x 46.0 in (D) • **Total weight:** 543.0 lb • **Layers:** 3 • **Products per layer:** 28
Battery Regulatory Data	• **Transportation or storage regulations:** Y • **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment • **Number of batteries:** 1 • **Primary Battery Regulated Material:** 280g • **Primary Battery Watt Hours:** 51 • **Applicable CPSC Regulations:** N

Learn more at hp.com

[2b] Intel's numbering is not a measurement of higher performance. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. [4a] For hard drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. [7] GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. [10] Internet access required and not included. [14] Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. [19] Wireless access point required and not included. [26] Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. [27] EPEAT® Silver registered models of this product are available where HP registers consumer desktop and/or notebook computers. [31] Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. [33] High-definition (HD) content is required to view high definition images. [51] Wireless access point and Internet service required and not included. [57] Internet connection required for updating and connecting to HP Support. [58] 24x7 support available only in North America. Rest of world is supported during normal business hours. [61] External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. [62] Requires an operating system with power management capabilities, such as Windows 8 or Chrome. [63] Designation based on actions to reduce transportation-related emissions. [69] Battery life will vary depending on numerous factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details. [76] Weight and system dimensions may fluctuate due to configuration and manufacturing variances. [87] This offer is tied to this device and is non-transferable. If this device is returned, the extra storage will be revoked. In order to redeem this offer, you will need to be on Chrome OS 23 or later Internet access is required and sold separately. Actual product may vary from image shown on datasheet. ©2013 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 10/3_r6 jr